

Please return with your 25% deposit and complete as follows:

| | |
|---|---|
| Name | |
| Address | |
| Phone number | |
| Dates of arrival and departure – minimum stay 3 nights | |
| Time of arrival – if known. You are invited to arrive AFTER 4pm | |
| Number of persons staying per cottage | |
| 25% deposit cheque/bank transfer | Cheques made payable to Lorn Mill Cottages – if paying by bank transfer, please ask for our details |
| Full payment enclosed (if less than 4 weeks to your arrival). | |
| Email address | |
| Dogs as per arrangement £10 per day | |
| How did you find us? – which web site etc. | |
| Special information required for us in advance. | |

THE COTTAGE MUST BE DEPARTED BY 10am & LEFT IN A CLEAN & TIDY ORDER OR ELSE EXTRA CHARGES WILL BE INCURRED.

Thank you for completing the above booking and reading the attached Terms & Conditions . We will acknowledge this confirmation by return email/post.

Signed

Dated

| | |
|---|--|
| The Lorn Mill Cottages, Gartocharn, Dunbartonshire, Scotland G83 8LX | |
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THE LORN MILL COTTAGES
TERMS AND CONDITIONS OF HIRE

TARRIF

The tariffs quoted are inclusive of linen, towels, electricity and heating for each cottage per week, usually from Saturday-Saturday inclusive and will apply unless otherwise agreed in writing. Additional sums may be applicable if we have agreed a dog is included.

ARRIVAL/DEPARTURE – MINIMUM STAY 3 DAYS

We ask that entry times be AFTER 4pm, however, should these timings be difficult a more suitable time can easily be arranged with due notice.

The cottage must be VACATED BY 10.00am on the day of departure and we ask that you PLEASE LEAVE IT IN A CLEAN AND TIDY ORDER AS YOU FIND IT, OTHERWISE EXTRA CHARGES WILL BE INCURRED.

Responsibility for damage or loss lies with the hirer. Full cash repayment will be charged for damage or loss.

DEPOSITS

A Non-Refundable 25% deposit as indicated in the Price Schedule or otherwise advised is requested at time of booking. We advise you to insure against loss of deposit.

BOOKINGS

The receipt of your signed booking form (or telephone agreement) together with deposit constitutes agreement of all terms and conditions and shall complete the contract between ourselves. A receipt of the deposit will be issued .

AVAILABILITY

The cottage will be placed at your disposal on dates as agreed, however, should this be impossible due to unexpected events, i.e. Fire, Theft, Damage etc which would lead to our cancellation, then your deposit would be returned and you will have no claim against us.

SHORTCOMINGS

Please notify us immediately of any shortcomings in the cottage so they can be rectified straight away. NO claim can be considered if due notification is not given.

DISABLED

Please notify at time of enquiry/booking if any member of the party is disabled, so we can advise on suitability.

GENERAL

We cannot accept bookings from persons aged under 18 years of age.

We reserve the right not to let the cottage to anyone we feel is not suitable to take charge. Your deposit would be refunded.

We also reserve the right to cancel your holiday because of unreasonable behavior damage or disturbance. The remaining days costs will be refunded.

Under special circumstances/emergencies, we have the right to enter the property.

We will not be responsible for any death or personal injury unless resulting in proven negligence.

Vehicles and boats and their accessories and contents are parked at owner's risk.

PAYMENT

The balance of payment is due upon arrival.

We reserve the right to pass on any bank charges incurred either for conversion of currency or costs arising from re-presentation of cheques.

DOGS

One dog is accepted following special agreement. Dog owners shall provide suitable bedding + towels for wet & muddy days. Dogs are not allowed on the furniture. A fee of £10 per day per dog is charged. Dogs are never left alone in the cottage.

SMOKING

The Lorn Mill Cottages are NON SMOKING

HOUSE RULES

A copy of the House Rules is included in each cottage information pack. Compliance of House rules is required at all times.